



BOOKING FORM

Seven Stars Villa offers online booking at www.sevenstarsvilla.com. No discounts will be applied for bookings not made online

Lead Contact Details

Your name:			
Address:			
Country:		Zip/Post Code:	
Telephone:		Cell/Mobile:	
Email:			

Your Booking Dates

Arrival Date:		Departure Date:	
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Details of other guests (please complete for ALL other members of your group)

	Full Name	Age (If under 21)
2:		
3:		
4:		
5:		
6:		
7:		
8:		
9:		
10:		

Extras

Pool Heating £15/£22 per day	<input type="checkbox"/>	Stretch Limo £150/\$280 per booking	<input type="checkbox"/>
Town Car £75/\$140 per booking	<input type="checkbox"/>	Roll Away Bed £50/\$95 per week	<input type="checkbox"/>

Signature of Lead Contact:	
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Print Name:		Date:	
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Please make cheque payable to Seven Stars Villa and post along with this booking form to: Seven Stars Villa, 16 Mercers Meadow, Coventry, CV7 8RF. UK. Full payment due 56 days prior to arrival. 20% deposit due at time of booking. Please include a separate cheque to cover security deposit for £250/\$450. Please send Paypal payments to: info@sevenstarsvilla.com. By signing this form you are agreeing to the terms and conditions detailed within this booking form. Please refer to the rate sheet attached for your guide price. The final price will be confirmed once the booking form is received.



RATE TABLE

Season	GBP £	USD \$	EUR €	
Low	750	1390	1080	January 2 nd – May 31 st (ex. Easter), September 1 st – December 14 th
Mid	850	1575	1225	June 1 st – August 30 th
High	995	1840	1435	Easter, December 15 th – January 1 st

Terms and Conditions

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1. Before you book

General booking conditions

These booking conditions contain some exclusions and limitations of liability. If any part of the conditions proves to be invalid or unenforceable, the rest of the conditions will remain valid. This agreement will be governed by English law and any disputes will be dealt with by the English courts.

Definitions

1. "Us", "We" or "Our" means Paul Brennan and Cindy Brennan trading as 'Seven Stars Villa' of 16 Mercers Meadow, Coventry, CV7 8RF. UK.
2. "You" or "Lead Contact" means you, the person entering into this agreement with Seven Stars Villa, and "your" shall be interpreted accordingly.
3. "Party" means any person listed on the booking form.
4. "Villa" or "Accommodation" means the structure, contents, fixtures and fittings of the property as described within the www.sevenstarsvilla.com website and any other advertising medium used by Seven Stars Villa.

Website accuracy

We or our representatives inspect our property regularly to ensure that the contents of this website are accurate. However, circumstances can change after publication and we reserve the right to make these changes. Sometimes the facilities in our villa may be removed or added to.

Rates

Rates are updated directly within the online booking engine. Whilst every effort is made to ensure the accuracy of these rates, regrettably errors do occasionally occur. We reserve the right to change our villa rates throughout the season depending on the availability of places. Rates may go up as well as down. The rate will be confirmed at the time of booking. When booking by telephone, any rate quoted over the telephone will be regarded as provisional until a final rate has been calculated and a confirmation invoice has been sent by us. Once you have booked our villa, the rate will not change. Our rates are for the entire villa (rather than per person) up to a maximum of 10 persons (12 with prior agreement only). When your vacation overlaps different date bands, additional nights/weeks are charged at the applicable rate for the relevant date band(s).

Items included in your booking

The basic component cost as shown on the 'Rates' page, does include:

- Self-catering occupation of the villa up to the maximum occupancy
- All local and state taxes
- Electricity, water, air-conditioning, heating, local telephone calls, cable television, cleaning & maintenance of pool, housekeeping (cleaning before and after your stay), use of linens, towels and use of all facilities of the property.

Items available at extra cost

The basic component cost as shown on the 'Rates' page, does not include:

- Charges for pre-bookable items such as pool and spa heating
- Excursions/Theme park admissions etc. and other personal expenditure
- Holiday insurance

Villa Breakage and Damage deposit

Damage/breakages: we request a £250/\$450 security deposit. This will be returned approximately 14 days after your departure unless the villa is left in an unsatisfactory condition. Damage caused by negligence or intention is not covered in either case and all clients must pay for all such damage and breakages before vacating their accommodation. You will be charged if you remove anything, such as robes, from the villa.

Building work

From time to time, building work and its associated noise is unavoidable in the local area. As a new resort there will be some building work whilst other local homes are completed. We do not control such work, and we do not always receive advance notice of when it will begin. We will notify you as soon as possible if we think that building work will affect your vacation.

Your accommodation

Arriving at, and vacating your accommodation Our villa will be available to use from 4pm. The villa must be vacated by 10am at the latest on the day of departure. Your cooperation in complying with this condition would be greatly appreciated in order that our villa may be prepared for incoming guests. You can arrange a late checkout by booking the villa for an extra day.

Villa occupancy

The accommodation must only be used by you and your party as shown on the booking form; sub-letting, sharing or assignment is prohibited. Charges may be levied by our representative for any persons occupying the accommodation who have not been named. Prior to this charge being paid there will be no contractual agreement between us and any person not named on the booking form. On no account may the number of persons, including children, exceed the maximum occupancy of 12 persons. Failure to observe these conditions will be considered unacceptable behaviour and we reserve the right to carry out the action detailed in the Termination and compensation section.

Accommodation description**Swimming pool and spa**

The description of our pool is as accurate as possible, but the dimensions are only approximate. Please note that pool towels are not provided. Our swimming pool and spa is not heated as standard, however, both can be heated but will take time to warm up (up to 2-3 days). Please advise us at the time of booking if heating is required. Pool heating charges are payable at the time of booking and prior to arrival. Use of this facility is entirely at your own and your party's risk. In no circumstances shall we be liable for any injury, loss, claim, damage or any incidental or consequential damages arising out of, or in any way connected with the improper use of this facility. A child safety fence is included but can be removed for your stay at your own risk.

Telephone calls

The villa has telephones from which free local outgoing calls can be made, if you wish to make long distance or international calls then you will need to purchase a calling card to do so. The villa's telephone number will be provided to you prior to your departure.

Cable television

Analogue cable television is provided to all the televisions in the villa.

Internet access and computer

High-speed wireless internet access and use of a PC are provided inclusive of the rental charge. When using the service or accessing the internet, you or your party will not:

- commit or encourage a criminal offence;
- send proactively, receive, upload, download, use or re-use any information or material which is offensive, abusive, indecent, defamatory, obscene or menacing, or in breach of confidence, copyright, privacy or any other rights;
- do anything which is contrary to the acceptable use policies of any connected networks and Internet standards;
- insert or knowingly or recklessly transmit or distribute a virus;

Failure to observe these conditions will be considered unacceptable behaviour and we reserve the right to carry out the action detailed in the Termination and compensation section.

Facilities

Please bear in mind that facilities (including those detailed above) at our villa or may occasionally be unavailable due to maintenance, bad weather, public holidays or other reasons. Lack of availability will not be a breach of contract on our part.

Single sex parties

We reserve the right to refuse single sex parties. An additional damage deposit may be required.

Smoking

No smoking is permitted in any part of our villa, with the exception of the pool and deck area. Failure to observe this condition will be considered unacceptable behaviour and we reserve the right to carry out the action detailed in the Termination and compensation section.

Pets

With the exception of guide dogs, and only with our prior approval, no pets may stay at our villa. Failure to observe this condition will be considered unacceptable behaviour and we reserve the right to carry out the action detailed in the Termination and compensation section.

Pests

Florida is in a sub-tropical zone and as such insects and other pests are commonplace and are not a cause for complaint or compensation. Their presence is no reflection on the cleanliness of the property. Our villa is treated regularly as part of a pest and termite control program. Please do not leave food on counter tops or in the pool area. Clean up all spillages immediately and do not eat in the bedrooms. We advise you to keep all windows and external doors closed whenever possible; not only will this help to keep pests from entering the property, but it will also enable the air-conditioning system to function more efficiently.

Villa maintenance

Please bear in mind that our villa is not the same as your own home and it is not always possible to arrange for someone to immediately repair or replace broken/damaged equipment and items, although we will of course do our utmost to ensure that the necessary work is carried out as quickly as possible to cause you minimum inconvenience.

2. Booking**How to book our villa**

The Party Leader must be at least 25 and must have the authority to take responsibility for the booking on behalf of all the other travellers in the group. When the Party Leader accepts our booking conditions, he/she confirms that the people named on your invoice also accept the booking conditions. The Party Leader is responsible for the full cost of renting our villa, including cancellation or amendment charges. We will send all documents and other information to the Party Leader, who must inform other members of the party.

Paying for your vacation

You must pay a 20% deposit when you book our villa: If your deposit is not received within 2 days of booking the booking will automatically lapse. The balance of your booking price must be paid at least 56 days (8 weeks) before arrival. Cheques require 10 working days to clear. We cannot accept cheques that will not clear at least 8 weeks before departure. If you fail to pay in full 8 weeks before departure your booking will be cancelled and you will lose your deposit. If you book within 8 weeks of departure this will be classed as a late booking and we must receive full payment at time of

Paying by credit card

Should you use chose to pay by credit card you can choose to use the online booking facility or we will use PayPal to process your transaction securely. To complete the transaction personal data relevant to processing the payment will be passed to PayPal, and this data may be held on their servers for a period of time.

Travel Insurance

It is your responsibility to ensure any policy meets your needs. Your insurance should cover the cost of cancellation by you and the cost of assistance, including return to your country of residence, if you suffer an accident or illness, as the cost of medical expenses in the USA can be very high. We cannot help you pay these costs.

Confirmation

Our contract with you is made when you confirm your booking. If we accept your booking we will reserve your booking and send you a confirmation invoice within 24 hours. Please check that the reservations dates on the invoice are correct. We are responsible for providing the booking we have confirmed to you. If you cancel or alter your booking later on, you may have to pay an amendment charge. A contract between us will exist when we confirm your booking. We reserve the right to refuse your booking. If we do this we will refund any money already paid to us.

3. Your Security

Our responsibility

We accept responsibility for the proper performance of our obligations under this contract. We will perform such obligations with reasonable skill and care. We are not responsible for any failure that is:

- attributable to you or a member of your party;
- attributable to a third party unconnected with the provision of the services to you, and is unforeseeable or unavoidable;
- due to Force Majeure (see the section 5 in these Booking Conditions).

Limitations on our liability

Our liability to you for any loss or damage which you may suffer is limited to the total cost of your booking. This excludes personal injury resulting from the non-performance or improper performance of the services involved in the booking, and is subject to the limitation of liability described below.

Complaints

If you have a complaint you must tell us or our local representative immediately. If we cannot resolve the problem at our villa, you must notify us of your claim within 35 days of your return. If you do not tell us about your complaint, our ability to investigate it could be seriously hampered, and we will not deal with it unless there is a valid reason why you did not inform us. You can, of course, pursue your claim elsewhere.

4. If you want to change your booking

If you make changes

If one of your party withdraws from the booking, someone else can take their place providing they satisfy the conditions of the original booking, and you inform us in writing at least 14 days before departure. Except for a change of name, any change you make within 8 weeks of your departure will be treated as a cancellation and the cancellation charges shown in the table below will apply. Other changes you request may alter the price of your vacation. For example, if you increase the duration of your vacation. We will tell you of any price changes before we confirm alterations to your vacation.

If you cancel

To cancel your booking, the Party Leader must write to our contact address. Cancellation takes effect on the date we receive your letter. The closer your cancellation is to the departure date, the less likely we are to recover the costs by re-renting our villa at the website price. Our cancellation charges therefore increase as the departure date approaches. If you have to cancel for a reason covered by your insurance policy, you should be able to recover your cancellation charges. The charges are listed in the table below.

Time before arrival when cancellation instruction is received by us	Cancellation charge as a % of total booking cost
56 days or more	Loss of deposit
Less than 56 days	100% of cost

If you cancel less than 56 days from arrival but fail to make the balance payment this amount will still be owed to us. This payment must be made and failure to do so will result in us handing the recovery of this debt to a 3rd party.

5. If we change your booking

Definitions

1. A "Major Change" includes (but is not limited to) the following:
 - a. A significant change of resort;
 - b. A change of accommodation;
2. Force Majeure means unusual and unforeseeable circumstances beyond our control or the control of our suppliers, resulting in events that could not have been avoided even if all reasonable care had been taken. Such circumstances include (but are not limited to) war or threat of war, riot, civil strife, industrial dispute, unavoidable technical problems with transport, closure or congestion of airports, terrorist activity, natural or nuclear disaster, fire and adverse weather conditions.

If we change or cancel your booking

We may have to make changes to your booking, or cancel it, after we accept your booking. Most changes are minor and we will always tell you as soon as possible before your departure. Occasionally we may need to make a Major Change (see the Definitions section). If we do, you must tell us as soon as possible if you wish to accept the change or cancel the booking with a full refund. If we cancel your booking before it starts, and it is not your fault, or if you cancel because you decline a Major Change, you have the following options:

1. Accept our offer of a replacement villa of lower quality (if available), and we will refund the difference in cost;
2. Accept our offer of a replacement villa vacation of equivalent or higher quality (if available);
3. Ask for a refund of the monies you have paid;

6. Termination and compensation

You and your party must behave reasonably while staying at our villa. We reserve the right, at our reasonable discretion, to terminate the booking of persons who indulge in serious misconduct. If we do so, we will have no further responsibility or liability to you. If you or any member of your party wilfully, recklessly or negligently damages our property, you agree to compensate us for any loss we may suffer, including legal costs.

7. Conditions of use

Please read the following conditions relating to use of this website

What you are allowed to do

You may access this website to obtain information, check suitability, availability and to make legitimate reservations of our villa. Please refer to our Privacy Policy for further details.

What you must do

You must read the Booking Terms & Conditions before booking our villa.

Changes to these Terms and Conditions

We may at any time change or modify all or any part of these Terms. By browsing this website you are accepting that you are bound by the terms and conditions and the disclaimer current at that time, so you should check these each time you visit the site. These Terms are distinct and separate from the Booking Terms and Conditions (or other specific conditions) that must be accepted by you before we agree to offer our villa or related products or services to you through this website. If you have any questions, please feel free to contact us.

Liability Disclaimer

We have taken reasonable steps to ensure the information provided by us on this website is accurate at the time you view it. However, we cannot and have not checked the accuracy of all information provided by outside sources e.g. theme parks. All such information is provided in good faith and we are excluded from liability for any errors, omissions or misleading information (unless made recklessly or fraudulently) to the maximum extent permitted by law, together with all implied warranties in connection with such information. This website contains hyperlinks to other websites. Such hyperlinks are provided for your reference only. We do not operate such sites and we are therefore not responsible for their content. Furthermore, our inclusion of the hyperlinks does not imply any endorsement of material on such websites or any association with their operators. If you wish to establish a "hyperlink" from your website to this website, or wish to "frame" all or any part of this website, you need our consent in writing. We make no warranty or representation relating to the availability of this website and have no liability to you should this website become unavailable to you for any reason. In no circumstances shall we be liable for any injury, loss, claim, damage or any incidental or consequential damages, including but not limited to loss of profits or savings, arising out of, or in any way connected with, the use of any data or information services displayed on this site. The use of this website and these Terms shall be subject to the laws of England and Wales and the non-exclusive jurisdiction of the English courts.